Community Foundation of Greater Flint
Frequently Asked Questions

What are the due dates to apply?

Visit the Apply for Funding page on our website to find upcoming application due dates.

How do I register my organization and receive login credentials to access the grant portal?

Grant Portal New User Set-up:

1) Go to the portal

- Visit the **Community Foundation website**.
- Click **Login** (top right corner).
- On the login page, scroll down and click **Grant Application Portal**.

2) Start a new account registration

- On the login/registration page, click **Create New Account** (all organizations and users must register for the new portal, login credentials created before 2026 will no longer work).
- If you receive a message that your organization is already registered in the system, contact grants@cfgf.org and provide your name, job title, and phone number. CFGF staff will create a user profile and provide you login next steps.
- For more detailed registration and creation support, use our **How to Access and Register for the New Grant Portal: A Step-by-Step Guide**.

What if I forgot my password?

Navigate to the grant portal login page. Enter your email address/username and click *Forgot your Password*. The system will send you an email with steps to set up a new password. Once you create a new password, you can log in.

My username and password are not working. Can you help me get into the system?

We have transitioned to a new grant portal. All organizations and users must re-register, as login credentials created before 2026 will no longer work.

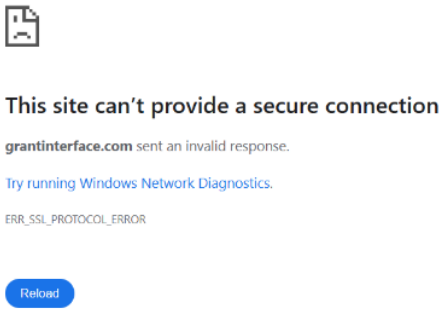
How to Register:

1. Visit **cfgf.org/who-we-are/login** and select Grant Application Portal.
2. Use the attached "How-To" guide for step-by-step instructions.

If you need to retrieve documents or data from the old portal, please contact grants@cfgf.org with the details of what you need and CFGF staff will assist you.

I received a "Secure Connection Error." How do I proceed to the grant portal?

If you receive this error when attempting to access the grant portal, this error usually stems from a firewall restriction or a link redirect issue.



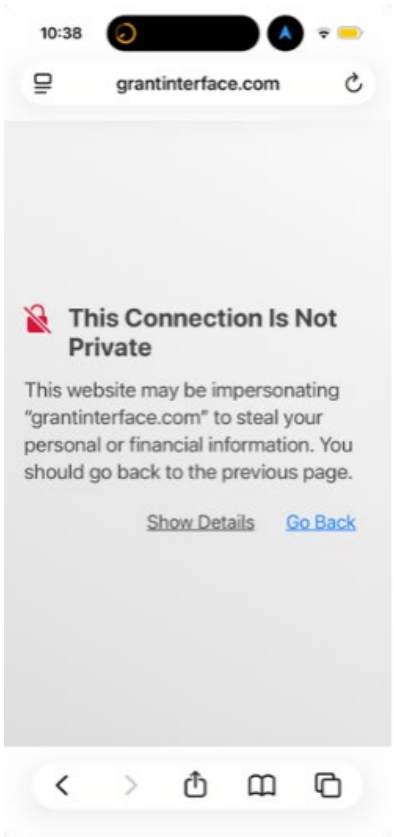
Try this first: Copy and paste this direct link into your browser:

https://www.grantinterface.com/Home/Logon?urlkey=cfgf.

If the error persists, your organization's IT administrator may need to approve access to this site within your firewall settings.

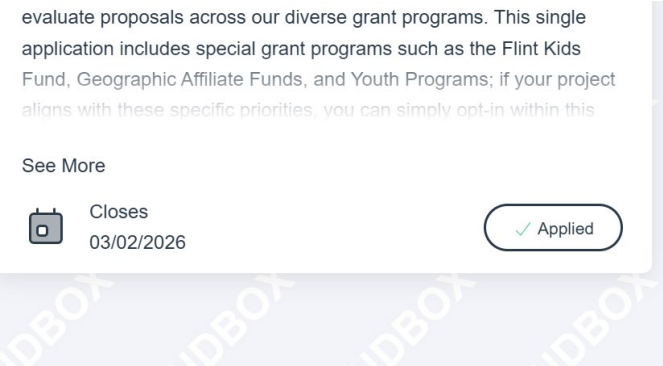
I received a Connection is Not Private Error." How do I proceed to the grant portal?

If you receive an error message that the connection is not private (see image for example), this is a browser error. Usually, if you show details you can bypass, but it is not an issue related to our grant portal site.

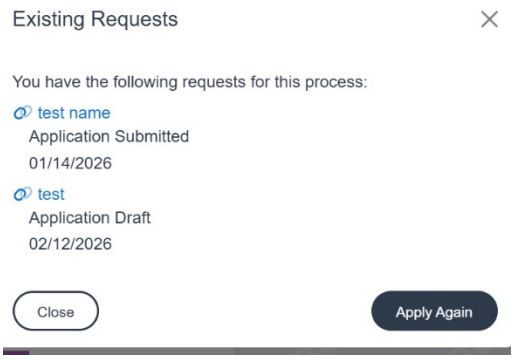


Can I submit more than one application at a time?

Yes, when you've started an application or submitted one, the opportunities dashboard will change and application apply button will convert to "Applied." See below.



If you clicked "applied" a message screen will appear (see example below):



Click "Apply Again" and you will be able to start another application. This will work if you have another copy of the application still in draft.

Who can apply for funding?

- For most grant programs, **organizations must be recognized as 501(c)3 public charities by the IRS and serve Genesee County residents** to apply for funding.
- Governmental organizations and religious organizations are considered charitable and can apply.
- Organizations without public charity status may apply through a fiscal sponsor.
- Organizations do not have to be located in Genesee County but their program or project must directly benefit Genesee County residents.
- Citizen-based groups or organizations doing work in moderate to low-income neighborhoods near the City of Flint may be eligible to apply for funding from the Neighborhoods Small Grants Program without having a 501(c)3 public charity status

What happens if I apply after the grant deadline?

Applications submitted after a deadline will be withdrawn or moved to the next grant cycle, if applicable.

How many applications can my organization submit?

Neighborhood Small Grants Program and Flint Women and Girls Fund are the only grant programs with unique applications required. In most cases, you need to only submit one application. If you believe your funding request requires more than one application, please discuss it with a program officer prior to submission.

Should I request a grant from a specific fund?

No. By requesting a grant from a specific fund, you may be unintentionally limiting the funding options available to your organization. When you submit your application, you will select CFGF grant programs and funding priorities your project best aligns with, and the application will be reviewed by staff to determine funding resources for support.

When will I be notified of the Community Foundation's decision regarding my grant application?

In most cases, you will be notified within three months of the grant due date. Most applications are reviewed by volunteer advisory committees, which may impact the decision-making timeline.

How will I be notified of the Community Foundation's decision regarding my grant application?

You will receive email notification of our funding decision, and you can also check the grant portal. Typically, the Executive Officer listed in your organization profile (usually the President/CEO and/or Executive Director) will be notified.

What We Support

The Community Foundation of Greater Flint provides grant support to 501(c)3 nonprofit organizations for projects or programs that align with our funding priorities and benefit residents of Genesee County. Visit the Apply for Funding page on our website to view our 2026-2028 Focus Areas and priorities.

What We Don't Fund

The Community Foundation of Greater Flint does not make discretionary grants to organizations that discriminate on the basis of ethnicity, race, age, gender identity, sexual orientation, religion, economic circumstance, physical/mental abilities and characteristics, or marital status.

Additionally, we do not award grants for:

- Individuals, except scholarships
- Religious activities
- Building or land purchases
- Loans, debt reduction or annual appeals